



Jewish Home

Informed Consent for Telemedicine Visits

Telemedicine involves the use of electronic communications to allow health care providers at different locations to obtain individual patient medical information for the purpose of improving and providing patient care. Providers may include primary care practitioners, specialists, and/or subspecialists. The information may be used for diagnosis, therapy, follow-up, data analytics and/or education. Telemedicine is provided using many different technology, including two-way audio or video communication, remote patient monitoring, and mobile health. Please ask if you have any specific questions regarding the technology used during your visit.

Electronic systems used for your visit incorporate network and software security protocols in compliance with HIPPA and other federal and state laws to protect confidentiality of patient identification and imaging data. These measures will be used to safeguard the data and ensure its integrity against intentional or unintentional corruption.

Benefits of Telemedicine

The potential benefits of a telemedicine consultation include the following:

- You may not need to travel to a distant specialist/consultant location.
- You have access to a specialist you may not otherwise be able to see.
- Your health care providers can provide more efficient medical evaluation and management.

Risks of Telemedicine

Although uncommon, there are potential risks to telemedicine that are in addition to the risks associated with any medical care. These risks may include, but are not limited to:

- In rare cases, information transmitted may not be sufficient (e.g. poor resolution images) to allow for appropriate medical decision making by health care providers.
- Delays in medical evaluation and treatment can occur due to deficiencies or failures of the equipment
- In very rare cases, security protocols could fail, causing a breach of privacy of personal medical information.

You and your health care provider(s) may discontinue the telemedicine visit if it is felt that the technology connections are not adequate for you situation, in which case continued care may mean traveling to the location of the distant health care provider. There are procedures in place in case of technical breakdown or clinical emergencies.

Telemedicine Visits at the Jewish Home

Jewish Home providers have teamed with PointClickCare Virtual Health to provide afterhours telehealth visits for our residents. By choosing to receive care at the Jewish Home, you are giving informed consent to the telehealth visit service.